

Systems Integration

Systems integration is the process of integrating software, hardware, telecommunications and human systems to deliver practical, robust solutions to achieve your specific business objectives.

M9 Systems combines a deep understanding of technology with years of systems integration experience.

We can help you implement best-of-breed solutions by integrating them with your current legacy environment. There's no need to toss everything out. There's no need to develop yet another stand-alone system. In fact, we focus on how to best leverage what you already have in concert with proven, new technologies in order to achieve your specific business goals.

Expected benefits from systems integration include:

- **Visibility into operational performance**
that allows effective management decisions and improved production performance.
- **Efficient business processes and supply chain activities**
that allows real-time communication with partners and customers.
- **A single customer view**
that enhances customer satisfaction and retention rates.
- **Ease of bringing on new systems or retiring old ones**
that allows faster time to market for new initiatives and lower operating costs.
- **Efficient software and hardware purchases**
that translate into simplified infrastructures requiring a reduced range of required skills within the IT department.
- **Reduced systems customization.**
that translates into lower operational costs.

Working with M9 Systems we will help you to implement tactically based on your **Strategy** and **Architecture**, rather than taking a completely tactical view and designing solution-by-solution-by-solution. This means:

- Phased deployment**
- Limited technical dependencies**
- Limited redundancy**
- Standardized technology and skill sets**
- Centralized control for security and management**
- Distributed processing for performance**

We are vendor-neutral and have strong relationships with market leaders in hardware, software and communications. This allows us to work with your team, to assemble all the most suitable components in the solution, and provide **Hardware** or software procurement, configuration, tuning, staging, installation, and interoperability testing.



Mistakes to Avoid #1
Forgetting about the people component of integration.